

DEKTEC'S GENERAL TERMS AND CONDITIONS OF SALE

(Revised September 2025)

DEKTEC PRODUCTS ARE SOLD BY DEKTEC TO BUYER UPON THE FOLLOWING TERMS AND CONDITIONS. DEKTEC'S ACCEPTANCE OF ANY ORDER FOR PRODUCTS IS EXPRESSLY MADE CONDITIONAL UPON BUYER'S ACCEPTANCE OF THE TERMS AND CONDITIONS CONTAINED HEREIN AND IN ANY RELATED GOVERNING AGREEMENT, AS DEFINED BELOW. DEKTEC OBJECTS TO ANY ADDITIONAL OR DIFFERENT TERMS AND CONDITIONS, WHETHER CONTAINED IN BUYER'S FORMS OR OTHERWISE. DEKTEC WILL NOT BE DEEMED TO HAVE WAIVED THESE TERMS AND CONDITIONS OF SALE IF IT FAILS TO OBJECT TO PROVISIONS CONTAINED IN BUYER'S FORMS OR OTHERWISE. BUYER'S SILENCE, PLACEMENT OF A PURCHASE ORDER, OR ACCEPTANCE OF DEKTEC'S PRODUCTS CONSTITUTES ITS ACCEPTANCE OF THESE TERMS AND CONDITIONS OF SALE.

"Buyer," as that term is used in these terms and conditions, means the party placing the order for products with DekTec. "DekTec" means the DekTec entity with whom Buyer places the purchase order, including DekTec Digital Video B.V., DekTec America Inc. or DekTec UK Ltd.

0. COMPLIANCE WITH SANCTIONS AND RESTRICTIVE MEASURES

Buyer's purchase of DekTec products is subject to all applicable sanctions and restrictive measures imposed by the European Union, the United States or the United Kingdom, or any other competent authority. Compliance with such sanctions and restrictive measures is a condition of sale. The specific obligations of the Buyer with respect to EU sanctions, including Council Regulation (EU) No 833/2014, are set out in Articles 16 and 16a below.

1. Acceptance

Every order for products from Buyer is subject to acceptance by DekTec. Acceptance of any order will be in the sole discretion of DekTec. DekTec can accept orders via Email or orally. These terms and conditions will constitute the sole terms and conditions of Buyer's order, except that if DekTec and Buyer have both signed a written agreement regarding or governing ongoing orders or their relationship (a "Governing Agreement"), the terms of that Governing Agreement will prevail over any inconsistent terms herein. Buyer's agreement will be conclusively established by either (i) Buyer's placement of an order for products, or (ii) Buyer's acceptance of all or any part of DekTec's products. DekTec objects to any terms or conditions which differ from, or are additional to, those of the Governing Agreement or those stated herein.

2. Change of Price; Taxes

The prices for any products ordered by Buyer will be based on DekTec's current prices, in effect at the time of order. All prices quoted or previously charged by DekTec are subject to change by DekTec at any time without prior notice. Customer pricing may vary due to quantity ordering and the terms of purchase agreements between DekTec and its other customers. In the event that Buyer's order specifies out-of-date or otherwise incorrect pricing, DekTec will notify Buyer of the correct current prices, allowing Buyer an opportunity to (i) modify its order orally or in writing to reflect the correct pricing, or (ii)

place a new order with the correct pricing. The prices and charges stated on the order do not include state or federal excise, sales or use taxes (if any). All such taxes in effect or hereafter levied which are applicable to the order are in addition to such prices and will be paid by Buyer.

3. Changes of Products

Buyer acknowledges and agrees that the products sold by DekTec may vary from (i) products previously sold by DekTec, and (ii) any specification sheet, catalog, or description provided by DekTec related to the products. DekTec reserves the right to make, at any time, changes in design, construction, and attributes of its products as DekTec deems appropriate, without prior notice to the Buyer. Buyer acknowledges and agrees that such variances may affect the performance of the products. However, DekTec agrees that such variances will not result in a material adverse effect on the functionality of the products. DekTec may furnish suitable substitutes for materials unobtainable because of priorities or regulations established by governmental authority or non-availability of materials from suppliers. In addition, the name, labeling, and packaging of the products may be changed at any time. DekTec may discontinue the production or sale of any line of products at any time without notice to Buyer.

4. Payment

Payment will be made in the currency specified by DekTec. Unless provided otherwise in any Governing Agreement(s) or stated otherwise by DekTec at the time of order, payment terms are net 30 days from the date of DekTec's invoice, by check, electronic funds transfer, or any other method specified by DekTec. In the event that Buyer fails to pay DekTec's invoices when due, DekTec may charge Buyer, on all amounts so due and payable, interest from the date such payment was due until the date paid by Buyer, accruing and compounded monthly, at the rate of 2 percent above the one-month Euribor (Euro Interbank Offered Rate, see www.euribor.org for publication data) calculated as of the end date that the payment originally became due and recalculated each year thereafter. DekTec reserves the right to charge such interest which will be due and payable without demand or protest by DekTec. Whenever reasonable grounds for insecurity arise with respect to due payment by Buyer, including but not limited to any nonpayment by Buyer related to any order, DekTec may (i) demand different terms of payment for unfulfilled orders and future orders, (ii) demand assurance of Buyer's due payment for unfulfilled orders and future orders, and (iii) immediately suspend or cancel shipment of any orders or partial orders of products made by Buyer, even if such orders were previously accepted by DekTec.

5. Title

Notwithstanding the passing of the risk of loss and damage from DekTec to the Buyer as described herein, DekTec shall retain title to the products until it has received payment in full of all such amounts owed by the Buyer to DekTec due in connection with the products delivered hereunder or any other account. Buyer also grants DekTec a purchase money security interest in the products until such time as Buyer has paid DekTec in full all such amounts owed by Buyer to DekTec due in connection with the products. Buyer will take any action requested by DekTec in order to enable DekTec to perfect its security interest.

6. Delivery

Unless otherwise agreed in writing, all products are sold EXW shipping point, and the cost of loading and transportation for those products to the Buyer's location will be borne by Buyer. All delivery or shipping dates are estimates only.

7. Delays

DekTec will use reasonable efforts to fill Buyer's order in accordance with the estimated delivery or shipping date, but DekTec will not be responsible for any delays in filling the order nor liable for any losses or damages resulting from such delays, and the order will not be subject to cancellation for such delays.

8. Force Majeure

DekTec will not be liable for delays in filling the order or failure in the performance of any of its obligations hereunder caused by accidents; labor disputes, disruptions, strikes or shortages of labor; shortages of materials, fuel or power; fires, floods or other acts of God; acts or omissions of Buyer; delays in transportation or lack of transportation facilities; priorities required, requested or granted for the benefit of the government; restrictions imposed by law or any rules or regulations thereunder; or any cause, whether similar to or dissimilar from those enumerated, beyond DekTec's reasonable control.

9. Method of Transportation

Buyer will specify the agency and method of transportation in its order and will be responsible for all costs therefor. If no instructions are received by DekTec from Buyer, the agency and method of transportation of the products and the routing of the products to the delivery point will be designated by DekTec in its discretion. In that event, DekTec may charge a standard shipping charge. Buyer retains the risk of loss for DekTec's loading of the products.

10. Shipments; Partial Shipment

DekTec may make partial shipments hereunder and may invoice for each such partial shipment separately. Each partial shipment will be deemed to be a separate sale; however, delay in delivery of any partial shipment will not relieve Buyer of its obligation to accept delivery of remaining shipments hereunder. DekTec reserves the right to combine multiple orders to the same Buyer and shipping address in one shipment even if this involves delaying some of the shipment by few days.

11. Limited Warranty

DekTec's standard Terms of Warranty ("Standard Warranty") will apply to the products. The documentation reflecting the Standard Warranty will be provided to Buyer separately, or may be requested by Buyer from DekTec at any time. If Buyer resells the products, Buyer will sell the products only on the basis of the Standard Warranty, and will make no representations relating to any other warranty or rights. The two-year period of the warranty shall start on the date of delivery of the products to Buyer, and Buyer will advise its customers accordingly. EXCEPT AS EXPRESSLY PROVIDED IN DEKTEC'S STANDARD WARRANTY, DEKTEC AND ITS AFFILIATED COMPANIES DISCLAIM ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCTS. The Standard Warranty may be modified at any time. Any modifications to the terms of the Standard Warranty shall not be effective as to products sold to the end user prior to the date of the notice of such modification.

12. Acceptance / Returns

Shipments will be deemed to have been accepted by Buyer upon delivery of the said shipments to Buyer unless rejected upon receipt. Buyer shall perform all inspections and tests Buyer deems necessary as promptly as possible but in no event later than seven days after delivery of product, at which

time Buyer will be deemed to have irrevocably accepted the products. Any discrepancy in shipment quantity must be reported within seven days after delivery. Buyer may not return products without a return material authorization ("RMA") number issued by DekTec. An RMA is valid for 30 days from date issued. Any product returned by Buyer due to Buyer's error may be subject to a restocking charge equivalent to 20% of the value of such product as specified in DekTec's invoice to Buyer related to each such returned product.

13. Technical Assistance or Advice

If technical assistance or advice is offered or given by DekTec to Buyer, such assistance or advice is given free of charge and only as an accommodation to Buyer. DekTec shall not be held liable for the content or Buyer's use of such technical assistance or advice nor shall any statement made by any of DekTec's representatives in connection with the products constitute a representation or warranty, express or implied.

14. Limitation of Liability

(a) DekTec's liability and Buyer's exclusive remedy for any tender of nonconforming or defective products is limited to those remedies available under the Standard Warranty referenced in paragraph 11 above. DekTec's liability and Buyer's exclusive remedy for any breach of warranty is expressly limited to DekTec's choice of: (i) the repair of non-conforming or defective products; (ii) the replacement of non-conforming or defective products with conforming products at the EXW point of shipment; or (iii) the repayment of that portion of the purchase price represented by nonconforming or defective products.

(b) EXCEPT AS SET FORTH IN PARAGRAPH 14(A) ABOVE, DEKTEC AND ITS AFFILIATES WILL NOT BE LIABLE TO BUYER OR ANY OTHER COMPANY, ENTITY OR PERSON, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, WHETHER IN CONTRACT, IN TORT, UNDER ANY WARRANTY, IN NEGLIGENCE, OR OTHERWISE, FOR ANY LOSS OR DAMAGES INCLUDING WITHOUT LIMITATION DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING DAMAGES FOR LOSS OF USE, INFORMATION, GOODWILL, PROFIT, WORK STOPPAGE, DATA, BUSINESS OR REVENUE) INCURRED BY BUYER OR ANY THIRD PARTY ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCTS, EVEN IF DEKTEC, ITS AFFILIATES, OR SUCH OTHER PERSONS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES ARE FORESEEABLE. IN ANY EVENT, DEKTEC'S AND ITS AFFILIATES' TOTAL LIABILITY WILL NOT EXCEED THE COST OF REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCTS. BUYER ASSUMES ALL OTHER LIABILITY FOR ANY LOSS, DAMAGE OR INJURY TO PERSONS OR PROPERTY ARISING OUT OF, CONNECTED WITH OR RESULTING FROM THE USE OF DEKTEC'S PRODUCTS, EITHER ALONE OR IN COMBINATION WITH OTHER PRODUCTS.

(c) Buyer acknowledges and agrees that DekTec and its affiliates take no responsibility whatsoever for any claims, damages, or losses of any kind suffered by any third party, including if applicable any end customer of Buyer, related to the products. Buyer is solely responsible for any claims, damages, or losses suffered by its end customer or any other third party.

15. Indemnity

Buyer will release, hold harmless, indemnify and defend DekTec and its affiliates, and its and their present and future officers, directors, officials, employees, agents, subsidiaries, successors and assigns, from and against any liability (including without limitation liability for negligence or strict liability), demands, suits, penalties, fines, forfeitures, claims, losses, damages, suits and costs (including,

without limitation, interest, penalties, reasonable attorneys' fees and all monies paid in the investigation, defense or settlement of any or all of the foregoing), regardless of the basis of liability or legal principle involved, which any or all of them may suffer, incur, be responsible for or pay as a result of or caused by, arising out of or relating to any act or omission of Buyer or its successors, assigns, agents, representatives or employees, including but not limited to their use of any of the products.

16. Compliance with EU Sanctions

The Buyer shall at all times comply with all applicable export control laws, trade restrictions, and sanctions or restrictive measures imposed by (i) the jurisdiction of the DekTec entity with which Buyer places its order, and (ii) any other competent authority with jurisdiction over the transaction or the Buyer, regardless of the Buyer's place of establishment or performance. The Buyer shall fully indemnify DekTec and its affiliates against any damages, costs, penalties, or claims resulting from a breach of this obligation.

16a. Council Regulation (EU) No 833/2014

The Buyer acknowledges that certain goods supplied by DekTec may be subject to Council Regulation (EU) No 833/2014, in particular Article 12g thereof (together with any successor or amending legislation). As DekTec America Inc. and DekTec UK Ltd. may re-export goods originally supplied by DekTec Digital Video B.V., this obligation applies to all Buyers irrespective of which DekTec entity the goods are purchased from.

For as long as such regulation remains in force, the Buyer undertakes not to sell, re-export, transfer or otherwise make the goods available, directly or indirectly, to the Russian Federation or Belarus, nor for use in these countries. In case of breach of the foregoing obligations, DekTec shall be entitled to terminate the agreement with immediate effect, suspend further deliveries, and notify the competent authorities.

17. Termination; Changes

Buyer may not terminate an accepted order without the prior written consent of DekTec. If DekTec consents to such termination, reasonable termination charges computed by DekTec may be assessed in connection with such termination. Any changes requested by Buyer to an order will be subject to the consent of DekTec and subject to an equitable price adjustment as determined by DekTec.

18. Confidentiality

Unless otherwise agreed to in a writing signed by DekTec, DekTec will not be bound by any obligations of confidentiality or non-disclosure. Buyer agrees that the terms and conditions quoted, offered, and provided by DekTec to Buyer related to the sale of the products, including the pricing for the products, will be and remain confidential and will not be disclosed by Buyer to third parties, except to the extent that disclosure is required under court order or is necessary to comply with any applicable law or regulation.

19. Intellectual Property

Buyer acknowledges that DekTec or its affiliates retain all right, title, and interest in and to any and all copyrights, trademarks, patents, trade secrets and other intellectual property and proprietary rights related to the products. No right, title, or interest in and to any of these intellectual property or proprietary rights is conveyed to Buyer. Buyer is not permitted to copy, reproduce, modify, disassemble, decompile, imitate, change, analyse or reconstruct any of the products or any part thereof without DekTec's express prior written consent. DekTec's name and logo, and all related product and service

names, design marks and slogans are the trademarks, service marks or registered trademarks of DekTec and may not be used or modified by Buyer in any manner without the prior written consent of DekTec.

20. Software

Any software included with the products will be governed by DekTec's applicable End User License Agreement, which will be provided to Buyer separately or which may be requested by Buyer from DekTec at any time. The terms of the End User License Agreement will prevail over any inconsistent terms herein in relation to the software.

21. Amendment

These terms and conditions may be modified only by a writing signed by DekTec.

22. Severability

The invalidity, in whole or in part, of any provision of these terms and conditions will not affect the remainder of such provision or any other provision.

23. Integration

These terms and conditions, and any Governing Agreement(s), constitute the entire understanding between the parties and supersede any previous oral or written understandings with respect to the subject matter hereof.

24. Choice of Law and Forum Selection.

(a) If the purchase order for the products is placed with DekTec Digital Video B.V. or DekTec UK Ltd., then (i) the parties agree that this agreement will be interpreted under and governed by the laws of the Netherlands, without reference to its conflict of law rules, and (ii) in the event of any dispute between the parties, the parties irrevocably submit to the personal jurisdiction of a court with appropriate subject matter jurisdiction in the Hague, waive any objection to jurisdiction or venue in such courts, and waive any claim that such forum is an inconvenient forum.

(b) If the purchase order for the products is placed with DekTec America Inc., then (i) the parties agree that this agreement will be interpreted under and governed by the laws of the State of Colorado, U.S.A., without reference to its conflict of law rules, and (ii) in the event of any dispute between the parties, the parties irrevocably submit to the personal jurisdiction of the state and federal courts of Colorado, U.S.A., waive any objection to jurisdiction or venue in such courts, and waive any claim that such forum is an inconvenient forum.

25. Contacting DekTec

If Buyer has any questions about these terms and conditions, or any question or problem regarding DekTec's products, Buyer can contact DekTec by email at Info@dektec.com.